

CHOOSING THE RIGHT LOCATION

FOR YOUR HEALTH CARE NEEDS

UC
URGENT CARE

TREATMENT FOR NON-LIFE THREATENING HEALTH CONCERNS REQUIRING URGENT MEDICAL ATTENTION

Minor injury, cut or burn
Sore throat, cough or cold
Ear infection
Sinus infection



Mild fever
Flu symptoms
Painful urination
Rash or skin irritation



ER
EMERGENCY ROOM

TREATMENT FOR SERIOUS INJURY OR SEVERE ILLNESS THAT MAY REQUIRE HOSPITALIZATION

Chest pain
Difficulty breathing/shortness of breath
Sudden dizziness/fainting
Uncontrolled bleeding
Severe or persistent vomiting or diarrhea
Extreme pain with an unknown cause



Suicidal or homicidal feelings
Severe burns
Poisoning or drug overdose
Severe allergic reaction
High fever with flu-like symptoms



Keep a well-stocked first-aid kit in your home and car



Keep a list of medications you're currently taking with you at all times



Locate the emergency room closest to your home and map the route, if needed



Post emergency phone numbers near your phone (or in your cell phone)

CALL 9-1-1:

- Immediate response for life threatening injury or illness
- Unconscious/unresponsive
- Not breathing
- Traumatic injury
- Persistent chest pain with sweating, vomiting or shortness of breath
- Difficulty speaking, confusion, numbness and weakness of any part of the body

MERCY EMERGENCY

24/7 access to emergency medical services

Mercy Medical Center – Des Moines: 1111 6th Ave., Des Moines (515) 247-3211

Mercy Medical Center – West Lakes: 1755 59th Pl., West Des Moines (515) 358-8280

URGENT CARE

MERCY EAST URGENT CARE (515) 643-2400
5900 E University Ave., Suite 200, Pleasant Hill, IA 50327

MERCY EAST VILLAGE URGENT CARE (515) 643-0833
1350 Des Moines St., Suite 110, Des Moines, IA 50309

MERCY INDIANOLA URGENT CARE (515) 961-8448
307 E Scenic Valley Ave., Indianola, IA 50125

MERCY NORTH URGENT CARE (515) 643-8100
800 E First St., Suite 1700, Ankeny, IA 50021

MERCY SOUTH URGENT CARE (515) 643-9400
6601 SW 9th St., Des Moines, IA 50315

MERCY WEST URGENT CARE (515) 222-7010
1601 NW 114th St., Clive, IA 50325

URGENT CARE HOURS:

Monday-Friday, 7 a.m.-9 p.m. | Saturday-Sunday, 9 a.m.-4 p.m.